Supported Use Cases for Multi-Factor Authentication (MFA)

Exym applications support multi-factor authentication (MFA) using industry standards in alignment with the Office of the National Coordinator for Health IT's (ONC) Multi-factor authentication criterion at 45 CFR 170.315 (d)(13) for the following workflows:

- Log-in to Exym applications

- Password Reset

Our MFA standards requires two factors.

Factor #1: user must know something.

Factor #2: User must have access to something (either their confirmed phone or email address).