



SANTA ANA UNIFIED SCHOOL DISTRICT CASE STUDY: CUSTOMIZABLE EHR SOFTWARE FOR SCHOOL MENTAL HEALTH PROGRAMS

OBJECTIVES

Founded in 1888, the Santa Ana Unified School District (SAUSD) is the second largest school district in Orange County. SAUSD is committed to providing each of its students with a high-quality education through rigorous academic programs, a nurturing and safe environment, state-of-the-art facilities, 21st century technology, and a direct pathway to college upon graduation. SAUSD's mental health program serves approximately 40,000 students and families seeking mental health services and support.

SAUSD came to Exym because their mental health staff needed a way to quickly complete documentation and easily supervise interns within a confidential and secure software platform. They also needed custom forms and reporting analytics that they were unable to find in other EHR software options.

SOLUTIONS

Exym's EHR software has the features SAUSD needed to meet the needs of their mental health program. The Implementation Team helped SAUSD set up solutions like custom forms, data collection, and analytics reporting. Exym's secure, cloud-based software created the perfect place for team members to confidentially document case notes, efficiently manage workflows, and easily supervise mental health interns.

HOW THEY DID IT

SAUSD worked with Exym to customize their software to fit their needs.

Exym's EHR software is designed for mental health agencies, which was initially a concern for SAUSD. However, with support from the Implementation Team, they were able to create the custom forms they needed, and easily collect data and generate reports for their program. Custom workflows and deadline notifications have also significantly simplified SAUSD's supervision of mental health interns. Program staff love keeping their confidential case notes and forms in one secure location, along with helpful prompts to complete paperwork.

AT A GLANCE

Challenges

- Needed a confidential space that only mental health staff could access for documentation
- Wanted one easy-to-use software program for supervising mental health interns.
- Required data reporting capability and custom forms

How Exym Helped

- Exym's EHR software gave mental health staff a secure place to document, report, and supervise all mental health activities



“Exym's customer service is out of this world. I love their friendly, helpful staff that you can reach out to quickly. The software is affordable for school districts and does the job of documenting mental health services. Knowing that there is someone to talk to who can help you use the system has made a huge difference for our program!”

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