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SANTA ANA UNIFIED SCHOOL DISTRICT CASE STUDY: CUSTOMIZABLE EHR SOFTWARE FOR SCHOOL MENTAL HEALTH PROGRAMS

OBJECTIVES

Founded in 1888, the Santa Ana Unified School District (SAUSD) is the second largest school district in Orange County. SAUSD is committed to providing each of its students with a high-quality education, rigorous and advanced programs, a nurturing, safe environment with state-of-the-art facilities, 21st century learning and technology, and a direct pathway to college upon graduation. SAUSD's mental health program serves approximately 40,000 students and families seeking mental health services and support.

SAUSD came to Exym because they needed a confidential space that only mental health staff could access for documentation and an easy way to supervise mental health interns. They also needed custom reporting and forms that they were unable to find in other EHR software solutions.

SOLUTIONS

Exym's EHR Software had the features SAUSD needed for their mental health programs. Exym's Implementation team helped SAUSD set up customized forms and reporting that capture the information they need. The software was the perfect confidential place for the mental health team to document activities, and customized workflows made the supervision of interns easier.

HOW THEY DID IT

They worked with Implementation to customize Exym's software to fit their needs

Exym's EHR software is designed for mental health agencies, which was initially a concern for SAUSD. With support from the Implementation team, they were able to create all of the forms and reports they needed for their school-based mental health program. Customizable workflows made supervision of interns quick and easy, and staff loved having one place to keep all confidential mental health notes that other school staff could not access.

AT A GLANCE

Challenges

- Needed a confidential space that only mental health staff could access for documentation
- Wanted one easy-to-use software program for supervising mental health interns.
- Required custom reporting and forms

How Exym Helped

- Exym's EHR software gave mental health staff a confidential place to document, report and supervise all mental health activities.

"Exym's customer service is out of this world. I love their friendly, helpful staff that you can reach out to quickly. The software is affordable for school districts and does the job of documenting mental health services. Knowing that there is someone to talk to who can help you use the system has made a huge difference for our program!"

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