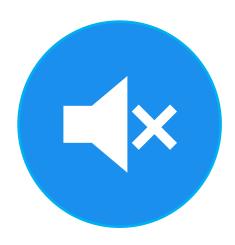


## REVENUE CYCLE MANAGEMENT

Billing Data Entry

## Housekeeping



#### MUTE

All participants are muted upon entry.



#### **RECORDING**

This webinar is being recorded.



#### **Q & A**

Please use the Zoom Q & A tool to post any questions.



#### **SURVEY**

Please complete the post-webinar survey if you're interested in RCM billing data entry services.



#### **TODAY'S AGENDA**

- Revenue Cycle Management Support
- Billing Data Entry
- Pricing
- Eligibility
- Customer Action Items
- Questions





Jeremy Slatton VP, Professional Services & Customer Success



REVENUE CYCLE

MANAGEMENT

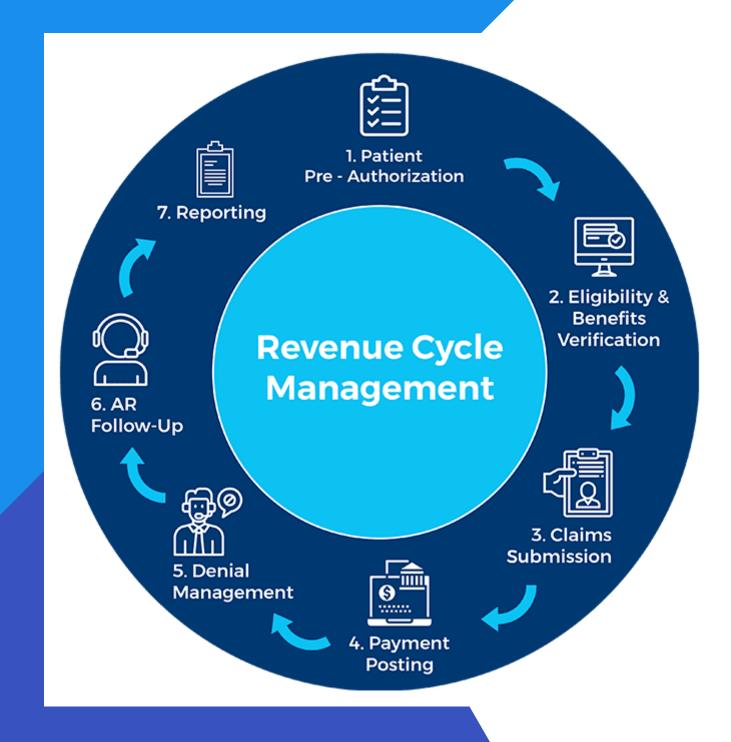


#### **Kcare's Professional Services**

- Custom Reporting
- Exym Engage
- Exym Analytics
- Covivitas Eligibility
- Custom Training
- Consultation

Contact your Customer Success Manager, submit a support request, or email <a href="mailto:psdept@k-care.com">psdept@k-care.com</a> to get started!





### RCM Billing Data Entry Support

- Backoffice Support
  - Finishing out pre-7/1 activities
  - Ramping up post-7/1 activities
  - Staffing shortages
- Maintain cash flow
- We've partnered with an RCM company





# BILLING DATA ENTRY

#### **BILLING DATA ENTRY**

- Keying accounting data into a funder portal
  - Non-healthcare funding sources
  - Schools, courts, contracted entities
- Keying claims data into a state or county system
  - Counties or payers that don't offer 837s/EDI
  - Local entities with manual billing processes
- Information entered: same information that goes on the CMS 1500



## PRICING



#### **PRICING**

#### Monthly Fee

- \$3000 minimum, variable based on # of encounters
- Up to \$3.25 per encounter

#### Activation Fee

Dependent on volume of encounters

#### What is an Encounter?

- The number of times a client receives a distinct service from a clinician
  - Each date of service
  - Each CPT code that isn't a component of a visit
- Example: If a client has 10 dates of service that need to be entered into one system = 10 encounters
- Example: If a client has an assessment, medication management, and individual therapy on the same date of service = 3 encounters



RCM ELIGIBILITY

## RCM ELIGIBILITY

Encounter Volume

More than 1000 encounters per month

Payer/Funder Portals

Claims, encounter, or accounting data is keyed into a portal regularly

County Location

Providing services in a county without EDI capabilities

Support Needed

Long-term or short-term operational assistance is needed to focus on other priorities



## CUSTOMER ACTION ITEMS

Review EligibilityGuidelines

Complete RCM form

**RCM Webinar Form** 

Other Needs?

Contact your Customer Success Manager, submit a support request, or email <a href="mailto:psdept@k-care.com">psdept@k-care.com</a>





## Thank you!