

FRED BROWN RECOVERY SERVICES CASE STUDY

Fred Brown Recovery Services was looking for a more accurate and efficient way to perform essential tasks.



OBJECTIVES

Fred Brown Recovery Services, a 12-step addiction recovery program established in 1983, has been helping men and women with substance use disorder for decades. Located in San Pedro, California, FBRSS believes that everyone has their own special needs for recovery and offers customized and flexible treatment plans. FBRSS was looking for a more accurate and efficient way to perform essential tasks, which is how they found Exym.

SOLUTIONS

Exym EHR Software was able to help Fred Brown Recovery Services create workflows and efficiencies that save staff members time and allow them to focus on what matters most- providing great care to their clients!

BENEFITS

Sustainable client charts that can be securely accessed from any location

Clinicians use Exym EHR software to document services faster and more reliably, using technology that is quick and easy to understand. Documentation is securely stored in the cloud, minimizing the risk of HIPAA violations.

Quick, efficient billing process

Billing staff are able to submit claims, see denial reasons and resolve issues in one intuitive system.

Easy-to-understand reports that are informative and increase compliance

Exym analytics reports allow admins to make straightforward, data-driven decisions regarding programs and staffing.

AT A GLANCE

Challenges

- Inaccurate documentation
- Billing was difficult and inefficient
- Lack of accurate reporting

Benefits

- Sustainable client charts that can be securely accessed from any location
- Quick, efficient billing process
- Easy-to-understand reports that are informative and increase compliance



“Working with Exym has been a joy as our agency learns the system and seeks consultation about how to best use the tools within Exym. Our agency is looking forward to a more centralized system of health records management and ease in our billing processes because of Exym.”

Philip Vasquez

Outpatient Services Program Manager,
Fred Brown Recovery Services