

FRED BROWN RECOVERY SERVICES CASE STUDY

Fred Brown Recovery Services was looking for a more accurate and efficient way to perform essential tasks



OBJECTIVES

Fred Brown Recovery Services, a 12-step addiction recovery program established in 1983, has been helping men and women with substance use disorder for decades. Located in San Pedro, California, FBRS believes that everyone has their own special needs for recovery and offers customized and flexible treatment plans. FBRS was looking for a more accurate and efficient way to perform essential tasks which is how they found Exym.

SOLUTIONS

Exym EHR Software was able to help FBRS create workflows and efficiencies that saves staff members time and allowed them to focus on what matters most- providing great care!

BENEFITS

Sustainable client chart that can be securely accessed from any location

Clinicians can document services faster and with reliable technology that is quick and easy to understand. Documentation is securely stored minimizing risk of HIPAA violations.

Quick, efficient billing process

Billing staff are able to submit claims, see denial reasons and resolve issues in one intuitive system.

Easy-to-understand reports that are informative and increase compliance

Reports found within Exym make it straightforward to make date-driven program and staffing decisions.

AT A GLANCE

Challenges

- Inaccurate documentation
- Billing was difficult and inefficient
- Lack of accurate reporting

Benefits

- Sustainable client chart that can be securely accessed from any location
- Quick, efficient billing process
- Easy-to-understand reports that are informative and increase compliance



“Working with Exym has been a joy as our agency learns the system and seeks consultation about how to best use the tools within Exym. Our agency is looking forward to a more centralized system of health records management and ease in our billing processes because of Exym.”

Philip Vasquez

Outpatient Services Program Manager,
Fred Brown Recovery Services