

CHILDREN'S HOSPITAL LOS ANGELES CASE STUDY: 25% INCREASE IN INTERN PRODUCTIVITY



SOLUTION

- Exym streamlines the process of completing documentation, automating billing and measuring productivity.
- User-friendly interface allows for a simple, consistent training model to get new hires and interns up to speed quickly.
- Reporting features provide data to design clinician performance incentives, inform employee counseling and help interns improve.
- CHLA saw a 25% increase in intern productivity after implementing Exym.

RESULTS

More Efficiency

Exym helps CHLA reduce the amount of administrative time that clinicians spend documenting services. By offering an easy-to-use EHR that streamlines note taking and automates billing processes, CHLA clinicians can spend more time with clients.

With Exym's intuitive interfaces, clinicians can make clinical documentation an easy part of their daily workflow.

Better Performance

CHLA supervisors can view statistics on performance within Exym's robust supervision reporting. By reviewing the status of progress notes and the number of revisions before approval, CHLA can spot struggling interns and work with them to improve their performance.

Easy Training

Designed to be simple and easy-to-use, Exym's software interface prioritizes speed and a great user experience. This allows CHLA to use a simple training module that gets new users up-to-speed quickly and significantly reduces the time training new hires.

AT A GLANCE

Challenges

Every year Children's Hospital Los Angeles (CHLA) recruits APA interns and fellows for its mental health department. The interns are responsible for providing clinical services and must be supervised by a senior clinician. Each year, clinicians spent a significant amount of time introducing interns to CHLA's former clinical management software. Because of the learning curve, CHLA found that both supervising clinicians and interns were less productive during the training period.



“We have seen dramatic improvement in clinician productivity as a result of clear, up-to-the-minute data on client service delivery”

Dr. Brad Hudson

Clinical Director,
Children's Hospital Los Angeles