Exym®
POWERED BY k·care

CHILDREN'S HOSPITAL LOS ANGELES CASE STUDY:

A PERFECT AUDIT

SOLUTION

- Exym's automated reminders help clinicians stay on top of critical charting and administrative tasks.
- The system dashboard shows clinicians and supervisors all the assessments and notes they need to complete.
- Integrated electronic signatures ensure all approvals are linked and documented.
- CHLA achieved a 0% disallowance in a recent California state audit.

RESULTS

More Time for Clients

Exym frees up time for CHLA supervisors by taking care of key administrative tasks. This ensures they are never overlooked.

With interfaces built for efficiency, Exym frees up time for clinicians by including relevant care plan information in the same screen where clinicians write their notes.

Remember All Tasks

The alert feature automatically reminds supervisors and clinicians when they have tasks to complete. By ensuring each task is properly documented, CHLA is able to avoid administrative mistakes that often cause disallowance.

Perfect Audits

Since clinicians can only bill for services with a signed note and an approved care plan, claims are always connected to the required documentation. Diagnosis changes are also communicated instantly between clinicians and tracked by auto-generated change-of-diagnosis forms.

AT A GLANCE

Challenges

Children's Hospital Los Angeles (CHLA) was facing increasingly strict audits as the state searched for ways to cut back on its budget. CHLA needed an EHR that would keep track of administrative details that often cause agencies to lose money to state disallowances. The ideal software would create a perfect audit trail between billing and service documentation.

"We had never heard of a 'perfect' audit. We're sure that Exym helped us achieve that result"

Dr. Brad Hudson
Clinical Director,
Children's Hospital Los Angeles